FREQUENTLY ASKED QUESTIONS

Q. MAY I TREAT GUESTS ON MY MEAL PLAN ACCOUNT?
A. Yes. The meal plan funding can be used to pay for guests. However, this will result in a more rapid depletion of your Meal Plan Account and should be considered when selecting a meal plan.

Q. MAY I GIVE MY HILL CARD TO ANOTHER STUDENT TO USE?
A. No. Aside from the concern of having enough funding to cover your needs for the semester, there is a serious security risk in lending your card to someone else. Students using another person's card will have the card taken away and the matter will be reported to Student Affairs for appropriate follow up.

Q. WHAT IF I LOSE MY HILL CARD?
A. If you lose your card, immediately log in to stonehill.managemyid.com, and report your card as lost. This will deactivate the card in the system. To get a replacement card, go to Campus Police. You will then be issued a new card for a replacement fee of $25. Treat your card like cash and keep it in a safe location at all times.

Q. ARE BALANCES CARRIED OVER FROM FALL TO SPRING SEMESTER?
A. Yes, the fall balance will be carried over and added to the Spring Meal Plan. However, any balance remaining on the Meal Plan or Flex Food Accounts at the end of the school year are non-refundable.

Q. WHAT IF I RUN OUT OF FUNDS ON MY MEAL PLAN ACCOUNT?
A. If you run out of meal plan funds, you may use your Flex Food Account or Hill Dollars. Funds can be added to this account by debit/credit card at stonehill.managemyid.com.

Q. WHAT IF I HAVE A BALANCE LEFT AT THE END OF THE YEAR?
A. Any funding balance remaining on the Meal Plan or Flex Accounts at the end of the school year are non-refundable.

Q. MUST I ENROLL IN A MEAL PLAN?
A. All resident students are required to enroll in a meal plan and will be charged for the standard plan (Plan C) on their tuition bills each semester. Students are advised to monitor their meal plan usage carefully during the first few weeks of the semester to determine if they should make any adjustments to their plan selection.

Q. CAN I CHANGE MY MEAL PLAN LEVEL DURING THE YEAR?
A. Yes, the Meal Plan enrollment/adjustment period is open from July 15 to Oct. 1 for the fall term and Dec. 15 to Feb. 1 for the spring term. Adjustments are only accepted during those periods. No Meal Plan adjustments will be accepted after Oct. 1 for fall semester, and after Feb. 1 for spring semester. To change plans, browse to myhill.stonehill.edu and use your Stonehill username and password to log in. Go to the myServices tab, and follow instructions for Changing Meal Plan.

Please visit the Office of Disability Services website at stonehill.edu/offices-services/disability-services/ for information regarding medical requests for meal plan accommodations.

DINING SERVICE HOURS

COMMONS DINING HALL-WEEKDAYS
Hot Breakfast 7:30 a.m. - 10 a.m.
Continental Breakfast 7:15 a.m. - 11:15 a.m.
Lunch 11:15 a.m. - 3 p.m.
Dinner (Monday-Thursday) 4:45 p.m. - 7:30 p.m.
Dinner (F) 4:45 p.m. - 6:30 p.m.

COMMONS - SATURDAY, SUNDAY, HOLIDAYS
Continental Breakfast 9 a.m. - 10:30 a.m.
Hot Brunch 10:30 a.m. - 1:30 p.m.
Dinner 4:45 p.m. - 6:30 p.m.

THE HILL
Sunday 2 p.m. - 11:30 p.m.
Monday-Thursday 7:30 a.m. - 11 p.m.
Friday 7:30 a.m. - 1 a.m.
Saturday 2 p.m. - 1 a.m.

HOLY CROSS CENTER - WEEKDAYS
Continental Breakfast 7:30 a.m. - 10 a.m.
Lunch 11:30 a.m. - 1:30 p.m.
Dinner (Monday-Thursday) 5 p.m. - 6:30 p.m.
Dinner (Friday) 4:30 p.m. - 6 p.m.

HOLY CROSS CENTER - SATURDAY
Brunch 10 a.m. - 1 p.m.

HOLY CROSS CENTER - SUNDAYS, HOLIDAYS
Continental Breakfast 9 a.m. - 10:30 a.m.
Hot Brunch 10:30 a.m. - 1:30 p.m.
Dinner 4:30 p.m. - 6 p.m.

ACES PLACE (MACPHÁIDÎN LIBRARY)
Monday-Thursday 10 a.m. - 9 p.m.
Friday 10 a.m. - 3 p.m.
Sunday 4 p.m. - 9 p.m.

DEPARTMENT DIRECTORY
Commons Dining Service Office 508-565-1888
Director of Dining Service 508-565-1881
Catering 508-565-1616
Student Accounts Office 508-565-1394
Dietician 508-565-1879*

*(Dietician is by appointment only during the school year)
Welcome to a new academic year at Stonehill College! All of us in Dining Services would like to thank you for participating in our on-campus dining program. We are excited to introduce you to this year’s delicious meal options, which include contemporary crowd-pleasing specials, seasonal and traditional favorites and some of our own tasty specialties.

This guide has been designed as a quick reference to all of our services. For daily specials, additional information about Stonehill Dining Services and all we have to offer throughout the year, please visit stonehilldining.com.

We look forward to serving you!

THE HILL CARD
The Hill Card is Stonehill College’s campus debit and access card that can be used in a variety of ways:
- Purchase food in all dining service locations.
- Pay for books and supplies at the Bookstore.
- Buy stamps and other services at the Mailroom.
- Pay fees at the Student Accounts Office and Library.
- Purchase tickets at the Commons Information Desk.
- Access your residence hall.
- Buy drinks and snacks in on-campus vending machines.
- Make purchases at participating off-campus locations.

While you can make purchases using your Hill Card, you cannot get actual cash. It is a safe, fast and easy way to ensure that you have money available when needed.

USING THE HILL CARD
There are three accounts on your Hill Card:

1) MEAL PLAN ACCOUNT
Funds from this account can be used at the following dining service locations on campus: Roche Dining Commons, The Hill, Aces Place and Holy Cross Center Dining Room. Your meal plan account is set up through the tuition billing process. Depending on which meal plan you select, the appropriate funding amount will be credited to this account. These funds are non-refundable. For more information on the meal plan, please visit stonehilldining.com.

2) FLEX FOOD ACCOUNT
All meal plans include $50 in Flex Food dollars each semester for occasional off-campus dining at participating locations, a list of which can be found at stonehill.edu/hillcard. These funds can also be used at the on-campus Dunkin’ Donuts, located in the Shields Science Center. If you opt not to use your Food Flex dollars at these locations, that $50 will remain part of your meal plan funding and can be used to purchase food at on-campus dining halls. These funds are non-refundable.

3) HILL DOLLARS
This is a voluntary account that can be used for a wide range of on-campus services (including dining services) and at participating off-campus locations. Funds can be added to this account by debit/credit card with no fee at stonehill.managemyid.com. These funds are refundable at any time.

How to check your meal plan balance
There are three ways to check your balance:
- Use the card swipe terminal at the entrance of both the Dining Commons and the Holy Cross Center Dining Room to display your balance.
- Ask a cashier for your balance or request a receipt.

CAMPUS DINING MEAL PLANS
In order to meet your campus dining needs, we have designed the following meal plans for the 2013-2014 academic year. All resident students are required to have a meal plan and are automatically enrolled in Meal Plan C. To select another meal plan browse to myhill.stonehill.edu, choose the myServices tab, and follow instructions for Changing Meal Plan. Amounts listed below are per semester.

MEAL PLAN A - $1,588 PLUS $50 FLEX FOOD
Plan A is designed for those students who rarely skip a meal, snack frequently, and prefer upscale items. The selection of this plan is an additional cost of $376 to your semester bill.

MEAL PLAN B - $1,397 PLUS $50 FLEX FOOD
Plan B is designed for those students who do not often skip meals, who tend to snack frequently, or who prefer upscale offerings on a regular basis. The selection of this plan is an additional cost of $185 to your semester bill.

MEAL PLAN C - $1,212 PLUS $50 FLEX FOOD
This is the Standard Plan for the Stonehill Dining Program. Plan C has proven to be appropriate for the majority of students who eat three meals per day.

MEAL PLAN D - $826 PLUS $50 FLEX FOOD
Plan D is designed for those students who, because of their schedule or off campus commitments, cannot always eat all their meals on campus. The selection of this plan is a credit of $386 that will be applied to your semester bill.

As a reminder, all resident students are billed the Standard Plan C. Prior to selecting an alternate plan, consider your daily routine and eating habit. Do you eat three meals a day? Will your class schedule, studying, extracurricular activities and social events interfere with dining? Will you miss dinner due to employment or evening classes?

The Meal Plan enrollment/adjustment period is open from July 15 to October 1 for the fall term and December 15 to February 1 for the spring term. Adjustments are only accepted during these time frames.

WELCOME
WELCOME
DINING SERVICES + HILL CARD GUIDE 2013-2014