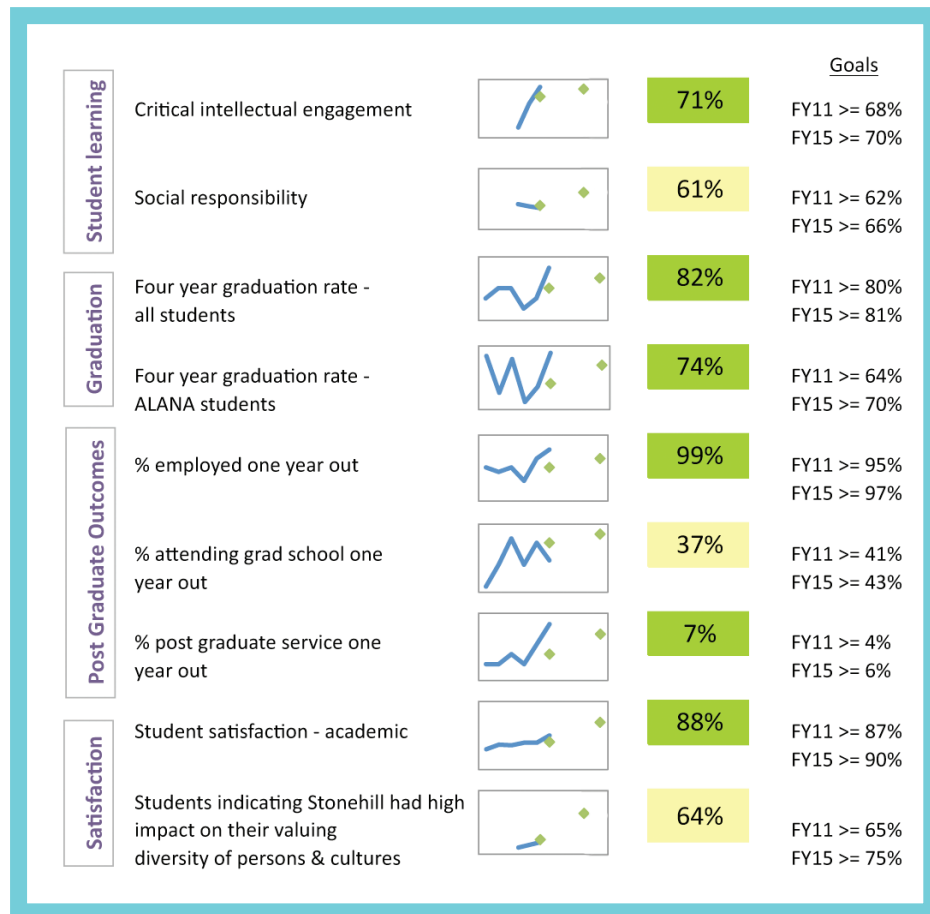


# STONEHILL COLLEGE | BALANCED SCORECARD

FY 2011 DATA WITH FY 2012, WHERE AVAILABLE

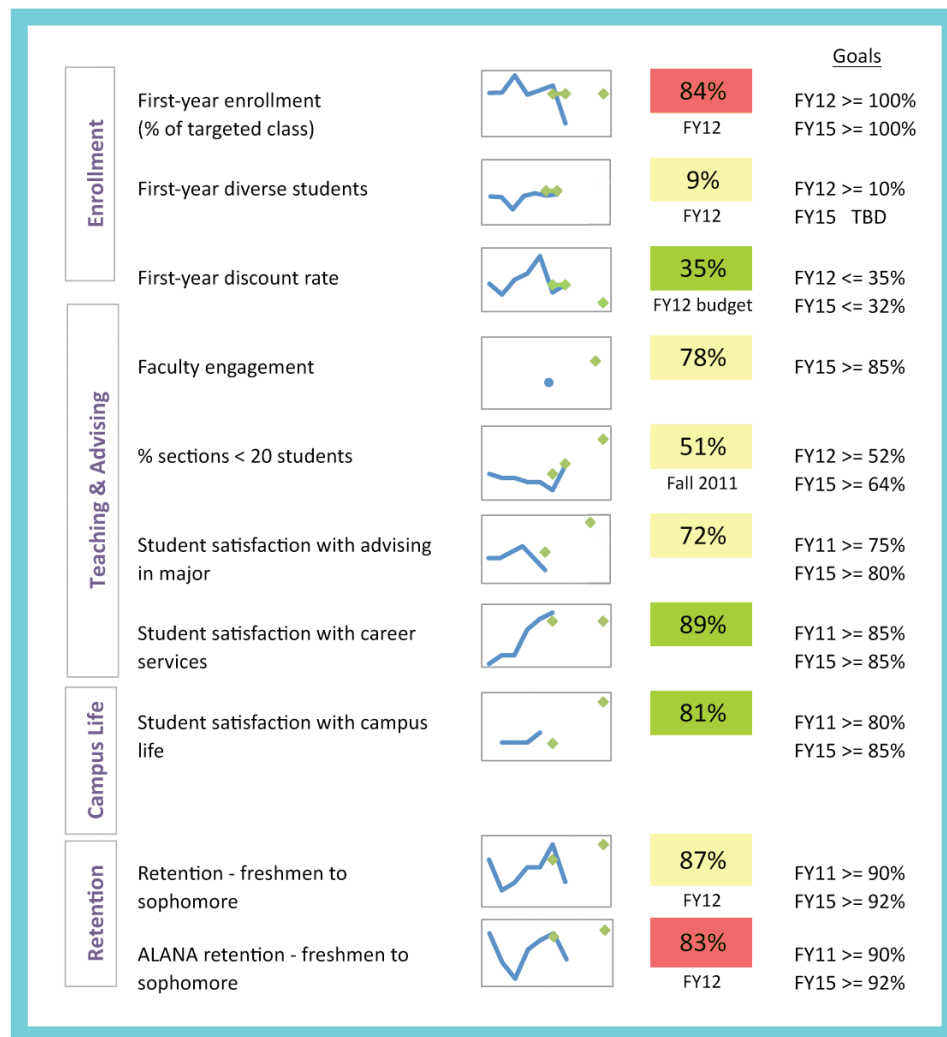
## STUDENTS

HOW WELL ARE WE SERVING THEM?



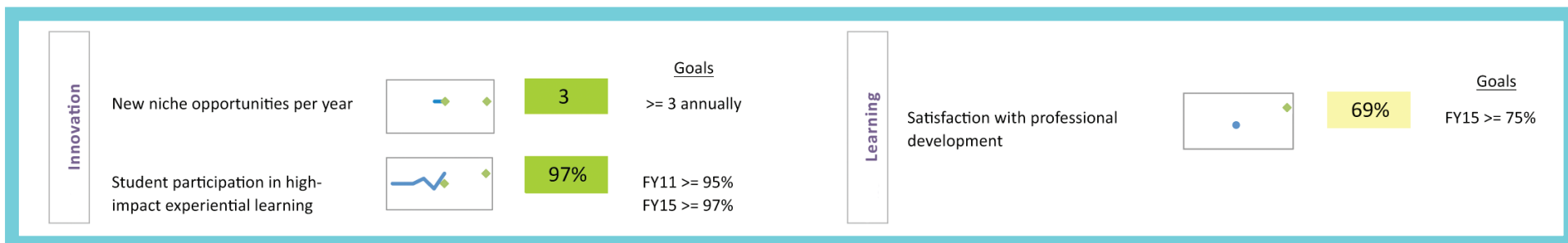
## ESSENTIAL INTERNAL PROCESSES

HOW WELL ARE WE PERFORMING THEM?



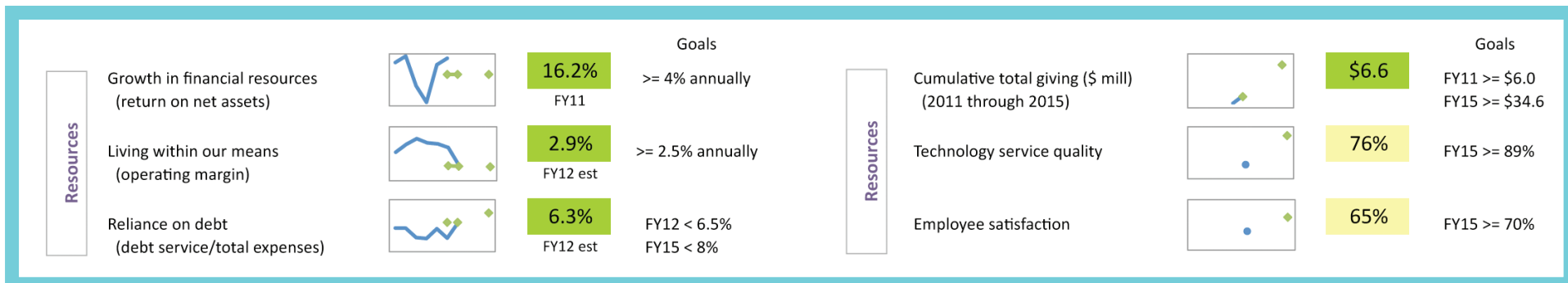
## INNOVATION AND ORGANIZATIONAL LEARNING

WHAT ARE WE DOING TO SUSTAIN INNOVATION IN OUR CORE EDUCATIONAL MISSION AND TO ENSURE OUR COMPETITIVE ADVANTAGE INTO THE FUTURE?



## RESOURCES

ARE WE MANAGING OUR HUMAN, FINANCIAL AND TECHNOLOGICAL RESOURCES EFFECTIVELY AND WILL WE CONTINUE TO HAVE THE RESOURCES THAT WE NEED TO EXCEL?



= better than short-term goal

= close to short-term goal

= well short of short-term goal