



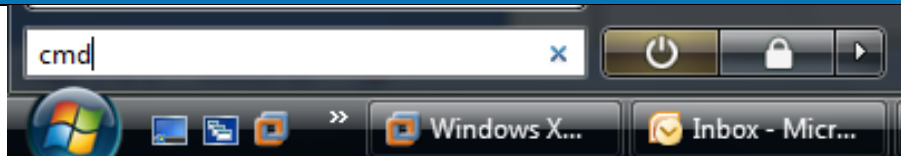
Checking and Renewing IP

Stonehill College Information Technology
Help Desk 508-565-HELP (4357) helpdesk@stonehill.edu

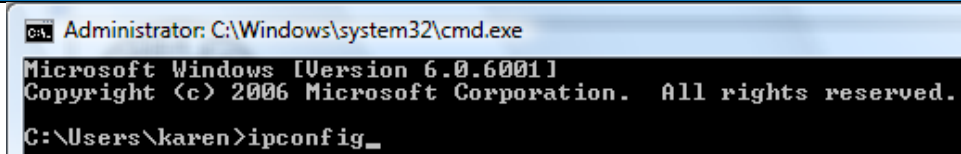
Windows Vista (you must turn off UAC before proceeding)

Click the Windows Start button.

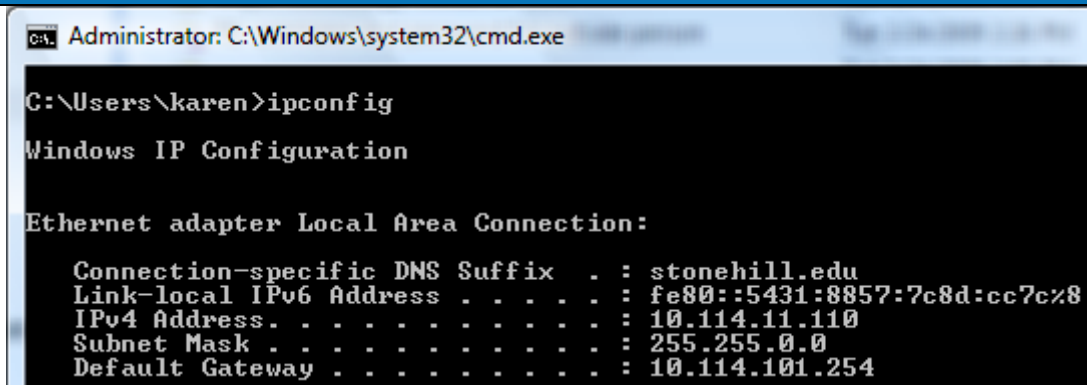
Enter cmd in the search bar



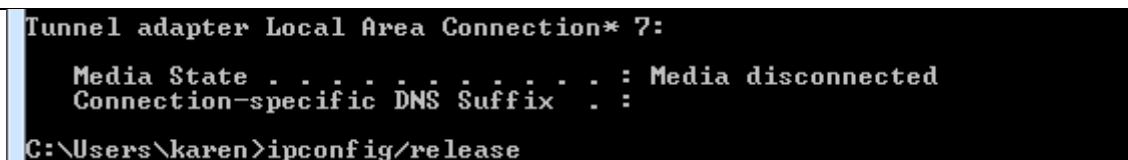
Type ipconfig in the DOS prompt



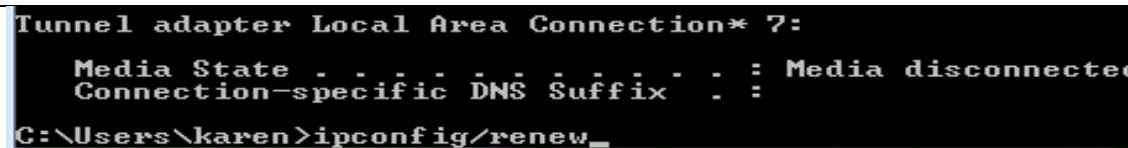
Make note of the IP address, you may need to give this to the technician should you need to call one. You are looking for the IPv4 address, not the IPv6.



To renew IP, Type Ipconfig/release



Now type ipconfig/renew



Close out of the DOS prompt.